

ONLINE GIVING FAQ:

Q: What is Parkview online giving?

Online giving is the ability to give a donation or schedule a series of donations using your debit card, credit card, or echeck via **MY PARKVIEW**. Currently we accept Visa, MasterCard, & echeck.

Q: What is a contribution schedule?

This is similar to a subscription. You can choose how often you would like an automatic donation to be made – one time, weekly, every two weeks, monthly, etc.

Q: Why do I have to set up a MY PARKVIEW account and password in order to give online?

Setting up an account and password allows you to enter a highly secure environment for your transaction. Once your account and password are established, all of your personal information, including credit card information, is safe and protected.

Q: Are there any hidden charges or fees to give online?

Nope! You select the dollar amount for your gift and that is the dollar amount that will be recognized as your donation. No costs or fees.

Q: If we want to help people get out of debt, why does Parkview accept credit card donations?

Used within the parameters, debit and credit cards can be an effective tool for payments and purchases. Many people utilize them in place of checks or cash throughout the month, and then pay off the balance in full. For those people, we offer the option of using a debit or credit card to give. However, we strongly discourage those who have ongoing credit card debt from tithing via a credit card.

Q: Can I designate my gift to a particular fund?

You can either give to the Parkview **General Fund** or **Great Investment** campaign.

Q: Should I tithe off my gross earnings or the net amount of my paychecks?

Scripture doesn't use the literal terms "net" or "gross." It's more important to note that the spirit in which we give is of greatest value to God. He tells us in 2 Corinthians 9 that "each man should give what he has decided in his heart to give; not reluctantly or under compulsion, for God loves a cheerful giver."

Q: How can I keep a record of the amount I have contributed?

You can view your online giving record via your **MY PARKVIEW** account. Your contribution history is located on the same screen where you make a new donation. Locate that page, scroll down and you will see "Contribution History." You can then choose a specific year and even print out your record. Your Contribution Summaries will also be mailed to your home quarterly.

Q: Can I give online to *The Great Investment* campaign?

Yes. You can find *The Great Investment* campaign in the drop-down menu for “Fund.”

Q: Can I post a reoccurring donation to the general fund as well as the building campaign?

Yes. However, you need to create two contribution schedules – one for your general giving and one for the building campaign.

Q: When is the automatic contribution charged to my account?

You choose - one time, weekly, every other week (bi-weekly), twice per month (on the 1st and 16th), monthly, quarterly, or yearly. You can set up as many schedules as you would like, so it's possible to give a monthly gift as well as a weekly one. Note: Contributions may not show up on your bank account statement until 3-5 business days after your submission.

Q: What if I want to make changes to my online giving, or stop it completely?

Not a problem. Login to your **MY PARKVIEW** account, go to “Contribution Schedule” and locate the series of payments you would like to edit or delete. You will see “Edit” in green and “Del” in blue directly to the left of your contribution series. Click “Edit” to modify, or “Del” to completely delete. If you choose to delete a particular series, you will see “Disabled” under Status. This shows you that it is no longer active.

Q: What if I have more questions?

No problem! Feel free to email us at parkview@parkviewchurch.com and we will respond to your question as soon as possible.